

Certificate TW20/00030

The management system of

## National Center for High-performance Computing, National Institutes of Applied Research

No. 7, Yanfa 6th Rd., East Dist., Hsinchu City 300092, Taiwan (R.O.C.)

has been assessed and certified as meeting the requirements of  
**ISO/IEC 20000-1:2018**

For the following activities

The IT Service Management System of the National Center for High-performance Computing delivers the following services from the Hsinchu headquarters, Taichung branch and Tainan branch.

For external customers:

- iService web account application and notification services for High-Performance Computing (HPC).

For internal employees:

- Server room security management and control services.
- Monitoring and notification service for servers and provided services.

This certificate is valid from 19 February 2026 until 19 February 2029 and remains valid subject to satisfactory surveillance audits.

Issue 5. Certified since 19 February 2020

Certified activities performed by additional sites are listed on subsequent pages.

Authorised by

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Certificate TW20/00030, continued

# National Center for High-performance Computing, National Institutes of Applied Research

## ISO/IEC 20000-1:2018

Issue 5

### Sites

Taichung Branch of the National Center for High-performance Computing, National Institutes of Applied Research  
No. 22, Keyuan Rd., Central Taiwan Science Park, Taichung City 40763, Taiwan (R.O.C)

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For external customers:

- iService web account application and notification services for High-Performance Computing (HPC).

For internal employees:

- Server room security management and control services.
- Monitoring and notification service for servers and provided services.

Tainan Branch of the National Center for High-performance Computing, National Institutes of Applied Research  
No. 28, Nan-Ke 3rd Rd., Hsin-Shi Dist., Tainan City 74147, Taiwan (R.O.C)

The IT Service Management System of the National Center for High-performance Computing delivers the following services from the Hsinchu headquarters, Taichung branch and Tainan branch.

For external customers:

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