

Certificate TW20/00030

The management system of

National Center for High-performance Computing, National Applied Research Laboratories

No. 7, R&D 6th Rd., East Dist., Hsinchu City, Taiwan, R.O.C. 30076

has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2018

For the following activities

The IT Service Management System of the National Center for High-performance Computing delivers the following services from the Hsinchu headquarters, Taichung branch and Tainan branch.

- For external customers:
 - iService web account application and notification services for High-Performance Computing (HPC);
 - High-Performance Computing (HPC) service for Taiwan 1.
- For internal employees:
 - Server room security management and control services;
 - Monitoring and notification service for servers and provided services.

This certificate is valid from 19 February 2023 until 19 February 2026 and remains valid subject to satisfactory surveillance audits.

Issue 3. Certified since 19 February 2020

Certified activities performed by additional sites are listed on subsequent pages.



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National Center for High-performance Computing, National Applied Research Laboratories



ISO/IEC 20000-1:2018

Issue 3
Sites
<p>National Center for High-performance Computing, National Applied Research Laboratories No. 7, R&D 6th Rd., East Dist., Hsinchu City, Taiwan, R.O.C. 30076</p> <p>The IT Service Management System of the National Center for High-performance Computing delivers the following services from the Hsinchu headquarters, Taichung branch and Tainan branch.</p> <ul style="list-style-type: none">- For external customers:<ul style="list-style-type: none">- iService web account application and notification services for High-Performance Computing (HPC);- High-Performance Computing (HPC) service for Taiwan 1.- For internal employees:<ul style="list-style-type: none">- Server room security management and control services;- Monitoring and notification service for servers and provided services.
<p>National Center for High-performance Computing, National Applied Research Laboratories Taichung Branch No. 22, Keyuan Rd., Xitun Dist., Taichung City, Taiwan, R.O.C. 40763</p> <p>The IT Service Management System of the National Center for High-performance Computing delivers the following services from the Hsinchu headquarters, Taichung branch and Tainan branch.</p> <ul style="list-style-type: none">- For external customers:<ul style="list-style-type: none">- iService web account application and notification services for High-Performance Computing (HPC);- High-Performance Computing (HPC) service for Taiwan 1.- For internal employees:<ul style="list-style-type: none">- Server room security management and control services;- Monitoring and notification service for servers and provided services.



Certificate TW20/00030, continued

National Center for High-performance Computing, National Applied Research Laboratories



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National Center for High-performance Computing, National Applied Research Laboratories Tainan Branch
No. 28, Nan-Ke 3rd Rd., Xinshi Dist., Tainan City, Taiwan, R.O.C. 74147

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